

Cancellation and No Show Policy

We strive to render excellent medical care to you and the rest of our patients. In order to do so we have had to implement an appointment/cancellation policy. This policy enables us to better utilize available appointments for our patients.

Scheduled New Patient Appointments

As a courtesy, we contact you two business days prior to your appointment as a reminder. If we leave you a message, please confirm your appointment by calling our office at 716-634-5555. Messages may be left with our answering service. If we have not received a confirmation from you, your appointment will be cancelled 24 hours prior to your appointment. You will need to contact the office to reschedule.

No Show Policy

A “no show” is someone who misses an appointment without canceling it at least 24 hours in advance or who fails to keep a scheduled appointment. In the event a 24-hour notice is not given, a fee of \$95.00 will be charged for missed office consultations.

NOTE: THESE FEES ARE NOT COVERED BY YOUR INSURANCE COMPANY.